



# ENROLMENT PACKAGE 2026

## New customers

LOOKING FORWARD TO AN AMAZING YEAR IN  
2026 AND GETTING ALL YOUR SWIMMERS  
WATER SAFE

For 2026, we will be commencing lessons from  
Monday 19th January

Our Calendar is included in this Document

### CONTENTS

- 2026 BOOKINGS
- SIMPLE STEPS TO ENROL
- ACCESSING YOUR TIMES
- NOTIFICATION PERIOD
- MAKE UP LESSONS
- CANCELLATION POLICY

### Calendar

### INTENSIVE HOLIDAY PROGRAMS JANUARY

info included

### How does your booking work?

Welcome to Eltham Swimming School.

We structure our classes to demand, and we group them according to ability, and as close in age as we can.

To enrol, please visit our LEVEL PROGRESSIONS either in this document, or at this link

<https://www.elthamswim.com.au/wp-content/uploads/2021/02/LEVELPOSTER.pdf>

Identify where your child may fit. Please note this on your enrolment application



## STRONG SWIMMERS CONFIDENT KIDS

To make an enquiry or enrol, email us at [enquiries@elthamswim.com.au](mailto:enquiries@elthamswim.com.au)

Eltham Swimming School | 1441 Main Road, Eltham 3095 | [elthamswim.com.au](http://elthamswim.com.au)



## SIMPLE STEPS TO ENROL (2026)

**Please complete an online enrolment form**

**All swimmers from the one family can be enrolled in the same online form.**

**<https://b110511.family-portal.com.au/public/enquiry>**

Please read again our information on policies, including Make-Up lessons & info about length of your booking

### NOTIFICATION

We highly recommend all customers join our **FACEBOOK** page to keep abreast of notification

Please go to our **WEBSITE** & join from the icon at the bottom of the page

<http://www.elthamswim.com.au/> or

<http://www.facebook.com/elthamswimmingschool/>

### HOW DO WE NOTIFY YOU??

We will post times when lesson times are finalised. **HOWEVER**, we do have interim times on your portal. Please **LOOK OUT** for an email that advises times have been **FINALISED**. Only then will your time be accurate.

Please **DON'T** check times **BEFORE** receiving the email advising that times are **FINALISED**

**YOU MUST** check your time **JUST** before recommencing

**PLEASE DO NOT** take notice of the notation such as **ELTHAMSWIM 2** etc (not relevant)

All queries to [enquiries@elthamswim.com.au](mailto:enquiries@elthamswim.com.au)

Please also download our Simplyswim App (See details later)

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# SAFETY

## At Eltham Swimming School, Safety has always been our priority

Now there are extra Layers for us (and you)

### Our Program

Is aimed at making your children as Water Safe as possible, whilst also making them excellent swimmers

### Our Water

We have invested heavily in our water quality. These days, many facilities attempt to “disguise” how they treat their water. If you have heard of “SALT” or “MINERAL” water treatment, think “CHLORINE”

You cannot legally swim in commercial pool if it is not treated with Chlorine, and that is because it is not safe. Our Victorian Health regulations require Chlorine.

“Salt” & “Mineral” pools mean *chlorine is made on site* from the Salt etc.

If something goes wrong, you can be in a pool with no chlorine, and therefore be in an untreated pool.

However, We can minimise the level of chlorine and it's byproducts.

***We do this by using Ultra Violet Light plus low chlorine.  
It is the best & the safest***

### How does this work?

Ultra Violet light has a bad reputation. *UV protection in sunscreen etc!!*. However, for sanitising water it **excels**. We keep it totally enclosed in a large stainless system (as pictured), where it works its magic. The pool water is completely sanitised each time it passes through our UV chamber, and then treated with Low chlorine. This is the best system available. It makes our pool the safest and healthiest water to swim in

Check out the Hanovia system here:-

[https://www.youtube.com/watch?v=v-mT\\_jFrPDs](https://www.youtube.com/watch?v=v-mT_jFrPDs)



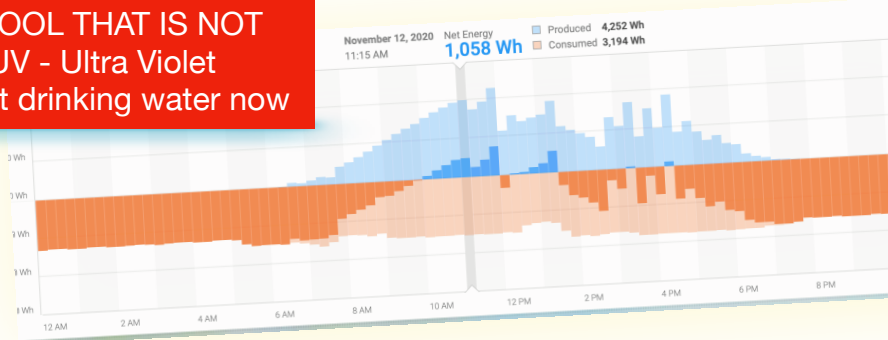
The other Alternative to UV (Ultra Violet Light) is Ozone treatment. Ozone treatment is as effective as UV.

### So why don't we use Ozone?

Ozone is a gas added to the water as a purifier, but must be removed from the water prior to being returned to the pool.

We are not happy adding Gas to our water, so we have gone with UV, which is just a ray passing through the water in a secure Stainless steel Vessel. The only disadvantage is that UV uses quite a bit of electricity, but we have our 25 kw of Solar panels to help

**DON'T SWIM IN A POOL THAT IS NOT  
TREATED WITH UV - Ultra Violet  
It's even how they treat drinking water now**



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## CRITICAL POLICIES

We have certain policies that we ask you please ensure you are aware of.

A summary is attached, but please ensure you are familiar with the full policy

Policies are available at reception and on our website

### MAKE - UP LESSONS

Policy attached. Please ensure you use the correct notification methods & adhere to timeframes

### LENGTH OF BOOKING

Your enrolment is for a minimum term. Our terms end on Good Friday, 30th June, 30th September & 25th December. Once enrolled, this is your minimum commitment. Medical certificates excepted. However, fees are charged by averaged monthly debits. Cancellation for an upcoming term is required 2 weeks prior to the end of the current term.

### SUPERVISION OF CHILDREN BEFORE & AFTER LESSONS

Supervision of children before and after swimming lessons is a parent / guardian responsibility.

No children are to be in the water unless invited in by their teacher.

### SWIMMING ATTIRE

Swimming attire should be correct & appropriate, and not limit the ability of the children to swim easily. Children not toilet trained must wear an appropriate Swimmer Nappy or similar.

### DANGEROUS ARTICLES

No breakable articles, such as glass or similar, are to be brought into the pool area. Please carefully check drink containers

### NO FOOD POLICY

We have a "No Food Policy" within our centre, for hygiene and allergy reasons.

### PHOTOGRAPHIC & VIDEO IMAGES

Taking photos & Video is permitted on the condition you only include the children in your care, and do not include others, even incidentally.

### PRIVACY POLICY

Our Privacy policy is available on our website

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**FLUIDQUIP AUSTRALIA**  
UV DISINFECTION • MONITORING • CONTROL

[Home](#) [About Us](#) [Contact](#) Phone: 02 4735 5054 (Sydney) | 00 61 2 4735 5054 (if calling from NZ)

UV & Ozone Technologies

Laboratory Technologies

Search

GO

COVID-19 UPDATE. YES WE ARE STILL OPEN. SOME SHIPPING DELAYS MAY OCCUR. [DETAILS](#)

## UV & Ozone Technologies

- ▶ Drinking Water
- ▶ Wastewater & Reuse
- ▶ Food & Beverage
- ▶ Commercial Swimming Pools
- ▶ Pharmaceutical
- ▶ Aquaculture
- ▶ Corrosive Environments
- ▶ Small Business & Farms
- ▶ Hydroponics
- ▶ Service & Spare Parts
- ▶ UV News & Case Studies
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- ▶ Products

hanovia

berson

**ULTRAQUA**  
UV DISINFECTION SYSTEMS

>Bran+Luebbe

Home :: UV & Ozone Technologies :: Hanovia UV brings in the bubs at Eltham Swim School :: UV News & Case Studies

### Hanovia UV brings in the bubs at Eltham Swim School

**"Since we installed our Hanovia UV system a little over twelve months ago, we have experienced a 30% increase in registrations in our "5 and under" class. Once word got around that our pool water quality was far superior to other pools, we have seen a steady stream of new parents enrolling their kiddies." Kevin Fitzpatrick, owner and proprietor of the Eltham Swim School in Eltham Victoria.**



Kevin Fitzpatrick, owner and proprietor of the Eltham Swim School in Eltham Victoria, couldn't be happier with the difference his Hanovia UV system has made to his business. "Since we installed our Hanovia UV system a little over twelve months ago, we have experienced a 30% increase in registrations in our "5 and under" class. Once word got around that our pool water quality was far superior to other pools, we have seen a steady stream of new parents enrolling their kiddies." Kevin reports that everyone associated with his school has benefited from the new UV system supplied and installed by Fluidquip Australia. Staff and parents have passed comment on how fresh the water and air is in the pool as compared to other indoor pools. Kevin explains that that one parent recently approached him and asked "How can your pool water be so much better than other pools?" Kevin explained to the parent that his UV system largely removes the harmful chloramines (otherwise known as "combined" chlorine) that accumulate in all indoor pools. These chloramines are responsible for the awful smell and sore eyes that are often associated with indoor pools. Once the parent learned the secret of Kevin's superior pool water, she went on to tell Kevin "I'll be telling everyone I know to come to here!" That of course was music to Kevin's ears!

Prior to the introduction of the UV system, Kevin required weekly "super chlorination" and nightly "shock" chlorination just to keep pool chloramines at bay. Even after these measures, chloramine levels remained higher than Kevin wanted. Virtually as soon the Hanovia UV system was commissioned, chloramines levels dropped dramatically – well below the levels Kevin was able to achieve previously. "Super chlorination has become a matter of history for me since we installed the Hanovia UV system." Kevin has also reduced the free chlorine level in the pool because chloramines are now controlled by the UV system rather than elevated levels of free chlorine.

From a business perspective, the UV system has provided Kevin with significant opportunities. "Prior to the UV, I would close the centre for 48 hours a week to conduct super chlorination. Now I have the opportunity to open 7 days a week if I wished to." The UV and the associated chemical control system installed by Fluidquip Australia also significantly reduce his OH&S risk. This is because Kevin and his staff no longer need to manually handle pool chemicals. "Not only is our pool water now of excellent quality, it no longer requires manual intervention (in the form of chemical addition) to keep it that way." Having been in the swim school business for 29 years, Kevin is also very complementary about his relationship with Fluidquip Australia. "Fluidquip are fantastic" says Kevin. "I have been in the swim school game for a long time and I know when suppliers are being less than honest. One of the things I really like about Fluidquip is they are not like that at all – they are very honest and genuine to deal with." Kevin goes on to say "right from the start Fluidquip presented very well as a company. I was very confident they could offer me the personalized service I was looking for. They have certainly lived up to this, providing me with prompt service whenever I need it."

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## LESSON TIMES

**TESS TOTS** (4 - 24 Months) - 30 minute classes - Average 6 per class

Classes are held Monday to Sunday in the mornings  
We schedule classes according to demand

### PRE-SCHOOLERS

(2 years to Starting school) -

**30 minute classes**

Monday to Friday (some classes 4.30 onwards)  
Saturday  
Sunday

*9.10 am - 12.10 pm*  
*8.00 am - 11.40 am*  
*8.30 am - 11.30 am*

### SCHOOL AGE LEARN TO SWIM -

**30 Minute Classes**

Monday, Tuesday, Wednesday  
Thursday  
Friday  
Saturday  
Sunday

*3.30 pm - 6.30 pm*  
*4.00 pm - 6.30pm*  
*4 - 6 pm*  
*8 am - 12.10 pm*  
*8.30 am - 11.30 am*

### PRESQUADS

**60 minute classes**

Monday, Tuesday, Wednesday & Thursday  
Friday  
Saturday

*5 -5.45 & 5.45 - 6.30 pm*  
*4 -5 pm, 5-6pm*  
*8-9 am*

### SQUADS

**60 minute classes**

Monday, Tuesday, Wednesday & Thursday  
Friday  
Saturday

*6.30 - 7.30 pm*  
*4 -5 pm,*  
*7.30 - 8.30 am*

**Our very popular Friday Night Races will return in 2026**

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## ABSENCES & MAKEUP LESSONS

We offer a very generous MAKE-UP lesson system, however conditions apply.

**The Critical Condition is that we must be notified by the Cut - Off times** (See below)

Students who are unable to attend lessons can organise make-up lessons. Make-up lessons can only be provided if spaces are available. Clients are expected to accept lessons offered. Make-up lessons expire only when a swimmer discontinues their enrolment or 6 months after the absence. We endeavour to satisfy all requests, but cannot guarantee make-up lessons will be available at your preferred time. We strongly advise all students attend their normal allocated lesson time, as losses will be borne by the absentee.

Our system relies on us being **ADVISED** as early as possible of your absence. This allows us to use your time for someone wanting a make-up lesson.

When you are seeking a make-up lesson, early notification by others makes organising a Make-up lesson easier for you

### **NOTIFICATION CRITERIA**

**At least 1 Hour prior to your lesson time or earlier if possible:-**

#### **Exceptions**

where your lesson time is :-

***before 10 am or 3.30 - 5 pm Weekdays***      ***or***

***before 9 am on weekends***

### **HOW TO NOTIFY US**

- **Log in to your Customer Portal and log your absence** (see next page for directions)      **or**
- **SMS to 0400 072 991**      **or**
- **email to [absences@elthamswim.com.au](mailto:absences@elthamswim.com.au)**

Make-up lessons are organised by email or in person at reception

Make-up lessons can be taken at anytime you are enrolled at Eltham Swimming School. Make-up lessons can ONLY be taken as an extra makeup, and cannot be used as your normal lesson. Under no circumstances are fees refunded or deducted.

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| January             | February | March           | April            | May    | June                | July   | August | September | October | November | December |
|---------------------|----------|-----------------|------------------|--------|---------------------|--------|--------|-----------|---------|----------|----------|
| 1 Th *              | 1 Su *   | 1 Su *          | 1 We *           | 1 Fr * | 1 Mo *              | 1 We * | 1 Sa * | 1 Tu *    | 1 Th *  | 1 Su *   | 1 Tu *   |
| 2 Fr                | 2 Mo     | 2 Mo            | 2 Th             | 2 Sa   | 2 Tu                | 2 Th   | 2 Su   | 2 We      | 2 Fr    | 2 Mo     | 2 We     |
| 3 Sa                | 3 Tu     | 3 Tu            | 3 Fr Good Friday | 3 Su   | 3 We                | 3 Fr   | 3 Mo   | 3 Th      | 3 Sa    | 3 Tu     | 3 Th     |
| 4 Su                | 4 We     | 4 We            | 4 Sa             | 4 Mo   | 4 Th                | 4 Sa   | 4 Tu   | 4 Fr      | 4 Su    | 4 We     | 4 Fr     |
| 5 Mo                | 5 Th     | 5 Th            | 5 Su Easter      | 5 Tu   | 5 Fr                | 5 Su   | 5 We   | 5 Sa      | 5 Mo    | 5 Th     | 5 Sa     |
| 6 Tu                | 6 Fr     | 6 Fr            | 6 Mo             | 6 We   | 6 Sa                | 6 Mo   | 6 Th   | 6 Su      | 6 Tu    | 6 Fr     | 6 Su     |
| 7 We                | 7 Sa     | 7 Sa            | 7 Tu             | 7 Th   | 7 Su                | 7 Tu   | 7 Fr   | 7 Mo      | 7 We    | 7 Sa     | 7 Mo     |
| 8 Th                | 8 Su     | 8 Su            | 8 We             | 8 Fr   | 8 Mo Kings Birthday | 8 We   | 8 Sa   | 8 Tu      | 8 Th    | 8 Su     | 8 Tu     |
| 9 Fr                | 9 Mo     | 9 Mo Labour Day | 9 Th             | 9 Sa   | 9 Tu                | 9 Th   | 9 Su   | 9 We      | 9 Fr    | 9 Mo     | 9 We     |
| 10 Sa               | 10 Tu    | 10 Tu           | 10 Fr            | 10 Su  | 10 We               | 10 Fr  | 10 Mo  | 10 Th     | 10 Sa   | 10 Tu    | 10 Th    |
| 11 Su               | 11 We    | 11 We           | 11 Sa            | 11 Mo  | 11 Th               | 11 Sa  | 11 Tu  | 11 Fr     | 11 Su   | 11 We    | 11 Fr    |
| 12 Mo F T           | 12 Th    | 12 Th           | 12 Su            | 12 Tu  | 12 Fr               | 12 Su  | 12 We  | 12 Sa     | 12 Mo   | 12 Th    | 12 Sa    |
| 13 Tu A R           | 13 Fr    | 13 Fr           | 13 Mo            | 13 We  | 13 Sa               | 13 Mo  | 13 Th  | 13 Su     | 13 Tu   | 13 Fr    | 13 Su    |
| 14 We S A           | 14 Sa    | 14 Sa           | 14 Tu            | 14 Th  | 14 Su               | 14 Tu  | 14 Fr  | 14 Mo     | 14 We   | 14 Sa    | 14 Mo    |
| 15 Th T C           | 15 Su    | 15 Su           | 15 We            | 15 Fr  | 15 Mo               | 15 We  | 15 Sa  | 15 Tu     | 15 Th   | 15 Su    | 15 Tu    |
| 16 Fr K             | 16 Mo    | 16 Mo           | 16 Th            | 16 Sa  | 16 Tu               | 16 Th  | 16 Su  | 16 We     | 16 Fr   | 16 Mo    | 16 We    |
| 17 Sa               | 17 Tu    | 17 Tu           | 17 Fr            | 17 Su  | 17 We               | 17 Fr  | 17 Mo  | 17 Th     | 17 Sa   | 17 Tu    | 17 Th    |
| 18 Su               | 18 We    | 18 We           | 18 Sa            | 18 Mo  | 18 Th               | 18 Sa  | 18 Tu  | 18 Fr     | 18 Su   | 18 We    | 18 Fr    |
| 19 Mo               | 19 Th    | 19 Th           | 19 Su            | 19 Tu  | 19 Fr               | 19 Su  | 19 We  | 19 Sa     | 19 Mo   | 19 Th    | 19 Sa    |
| 20 Tu               | 20 Fr    | 20 Fr           | 20 Mo            | 20 We  | 20 Sa               | 20 Mo  | 20 Th  | 20 Su     | 20 Tu   | 20 Fr    | 20 Su    |
| 21 We               | 21 Sa    | 21 Sa           | 21 Tu            | 21 Th  | 21 Su               | 21 Tu  | 21 Fr  | 21 Mo     | 21 We   | 21 Sa    | 21 Mo    |
| 22 Th               | 22 Su    | 22 Su           | 22 We            | 22 Fr  | 22 Mo               | 22 We  | 22 Sa  | 22 Tu     | 22 Th   | 22 Su    | 22 Tu    |
| 23 Fr               | 23 Mo    | 23 Mo           | 23 Th            | 23 Sa  | 23 Tu               | 23 Th  | 23 Su  | 23 We     | 23 Fr   | 23 Mo    | 23 We    |
| 24 Sa               | 24 Tu    | 24 Tu           | 24 Fr            | 24 Su  | 24 We               | 24 Fr  | 24 Mo  | 24 Th     | 24 Sa   | 24 Tu    | 24 Th    |
| 25 Su               | 25 We    | 25 We           | 25 Sa Anzac Day  | 25 Mo  | 25 Th               | 25 Sa  | 25 Tu  | 25 Fr     | 25 Su   | 25 We    | 25 Fr    |
| 26 Mo Australia Day | 26 Th    | 26 Th           | 26 Su            | 26 Tu  | 26 Fr               | 26 Su  | 26 We  | 26 Sa     | 26 Mo   | 26 Th    | 26 Sa    |
| 27 Tu               | 27 Fr    | 27 Fr           | 27 Mo            | 27 We  | 27 Sa               | 27 Mo  | 27 Th  | 27 Su     | 27 Tu   | 27 Fr    | 27 Su    |
| 28 We               | 28 Sa    | 28 Sa           | 28 Tu            | 28 Th  | 28 Su               | 28 Tu  | 28 Fr  | 28 Mo     | 28 We   | 28 Sa    | 28 Mo    |
| 29 Th               |          | 29 Su           | 29 We            | 29 Fr  | 29 Mo               | 29 We  | 29 Sa  | 29 Tu     | 29 Th   | 29 Su    | 29 Tu    |
| 30 Fr               |          | 30 Mo           | 30 Th            | 30 Sa  | 30 Tu               | 30 Th  | 30 Su  | 30 We     | 30 Fr   | 30 Mo    | 30 We    |
| 31 Sa               |          | 31 Tu           |                  | 31 Su  |                     | 31 Fr  | 31 Mo  |           | 31 Sa   |          | 31 Th    |

CLOSED

No Make ups needed

OPEN

Either Or

\*

\*

Direct Debit dates





## Accessing your Portal for lesson times, Absences & Certificates



HOME ABOUT US LESSONS GALLERIES PARENTS PORTAL FAQ 0400 072 991

CONTACT US

The Best Water. The Best Staff  
Find out more about Eltham Swimming School

LEARN MORE

WELCOME TO ELTHAM SWIMMING SCHOOL

Go to our WEBSITE

<http://www.elthamswim.com.au>

choose

PARENT PORTAL

Please use the email address you have  
registered with us.

It is important you recheck your time  
before attending

### Eltham Swimming School

Login

#### Family Login

Please enter your Family Identification and password to continue to the Customer Portal.

Family Identification / E-Mail Address

Password

LOGIN

Not Registered Yet?

Enter the E-mail address registered with Eltham Swimming School below and click 'REGISTER' to begin the registration process.

E-Mail Address

REGISTER

Forgotten Password?

Enter the E-mail address registered with Eltham Swimming School below and click 'FORGOT MY PASSWORD' to receive a new registration key.

E-Mail Address

FORGOT MY PASSWORD

## ACCESSING CERTIFICATES & OUR PROGRAM

Did you know you can also access certificate, our levels, as well as  
having the ability to print Certificates

To make an enquiry or enrol, email us at [enquiries@elthamswim.com.au](mailto:enquiries@elthamswim.com.au)

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# Download our Family Portal App

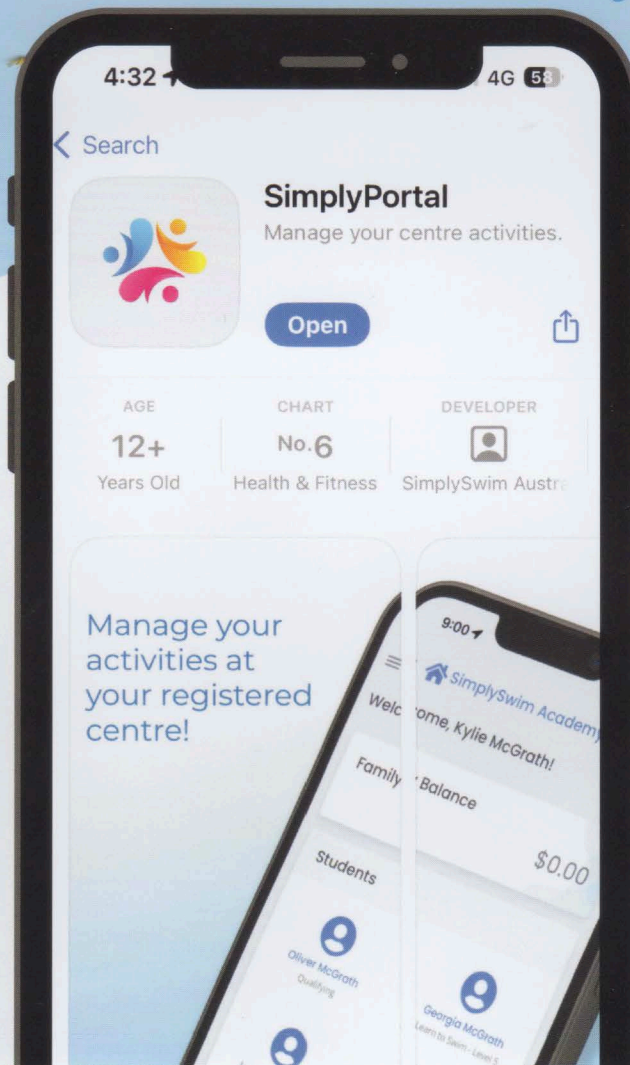
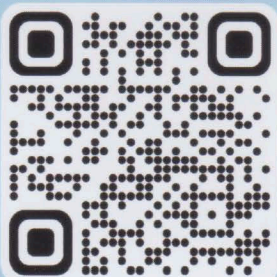
# SimplyPortal

## Location Code



**b110511**

Scan QR Code to  
Direct Link



Search  
SimplyPortal



Download on the  
**App Store**



GET IT ON  
**Google Play**



# FEES

Monthly  
direct debit  
1st of each  
month

**We have a standard fee across most programs**

## How are fees charged?

We calculate your fees for the number of lessons for which you are enrolled for 2026.

Our Year has 41 weeks of lessons - as per our included calendar, but you may have less if you book later.

*We will quote your fees upon enquiry*

***If commencing in January,*** we require a \$50 deposit per child to reserve your lesson time/s. The balance of your fees will be calculated for the number of weeks remaining in the year, and averaged over February to December.

*You are not committed for the year, and cancellation can be done. Please see our cancellation policy.*

***If enrolling later,*** your fees are calculated for the remainder of the year and averaged over the remaining months of the year

*You are not committed for the year, and cancellation can be done. Please see our cancellation policy.*

***Squad Program - please enquire***

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Our Certificate Program is based around our 17 Levels below.

Please see our website for expanded details

Our Program also includes the Life Saving Victoria "Swim & Survive" program. This program adds to our Level program with many other water safety skills, including their Clothed Swimming tests.

Your swimmers will receive certificates for both our 17 level program, as well as the Life Saving Victoria Swim & Survive Program

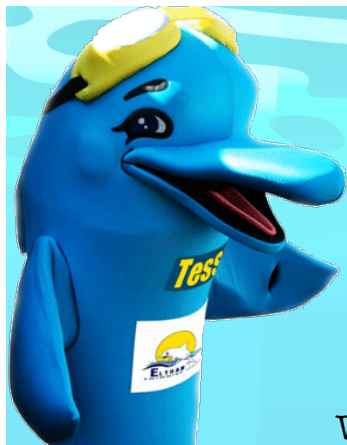
## Congratulations! You have achieved your next level



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## “Tess’ Tots” - Program for children 4-24 Months

With a commencement age of 4 months, this program forms the foundation for fast tracking a safer, independent and competent child in the water. Classes ensure that feel, respect and love for the water is developed.

Parents share in the joy of their child’s development as they are guided by our specialist infant teachers. At two years of age children are generally ready to move to a more formal program to develop skills independently without Mum or Dad in with them.

Classes are with an average of 6 children per class. We hold these lessons on each morning, 7 days per week.

Payment is done via a monthly direct debit, calculated at a lesson rate as per fees page (averaged evenly each month).

What if my child is older than 24 months?  
Your child will swim in our 2 years+ program. These are an average of 6 students per class.

