



ENROLMENT PACKAGE 2025

LOOKING FORWARD TO AN AMAZING YEAR IN
2025 AND GETTING ALL YOUR SWIMMERS
WATER SAFE

For 2025, we will be commencing lessons from
SATURDAY 18th January

Our Calendar is included in this Document

CONTENTS

- 2025 BOOKINGS
- SIMPLE STEPS TO ENROL
- LESSON GUARANTEE
- ACCESSING YOUR TIMES
- CHANGE OF LESSON TIMES
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- MAKE UP LESSONS
- CANCELLATION POLICY

Calendar

**INTENSIVE
HOLIDAY
PROGRAMS
JANUARY**
info included

How does your booking work?

You are **AUTOMATICALLY** booked into your current time for 2025, however these may change slightly. If you wish to **CANCEL**, you must notify us by **EMAIL** by Tues 17th December 2024 (enquiries@elthamswim.com.au)

NEEDING TO CHANGE TIMES?

Please **FILL COMPLETE THE**

2025 LESSON CHANGE REQUEST FORM ONLINE [here](#)

OR A HARD COPY & return it to us.

Forms are available at reception & on our website at <https://www.elthamswim.com.au/enrolment-2/>



**STRONG SWIMMERS
CONFIDENT KIDS**

To make an enquiry or enrol, email us at enquiries@elthamswim.com.au

Eltham Swimming School | 1441 Main Road, Eltham 3095 | elthamswim.com.au



SIMPLE STEPS TO ENROL (2025)

As an **existing customer**, you will only need to complete an

ONLINE - Change of lesson request *here*
if wanting to change days and / or times. Please return it to us ASAP.

If we don't receive a form, your time will remain the same in 2025

All relevant 2025 information will be available on our Enrolment page *here*

Please read again our information on policies, including Make-Up lessons & info about length of your booking

NOTIFICATION

We highly recommend that you download of SimplySwim App & allow Notifications

Download App *here*

We also highly recommend all customers join our **FACEBOOK** page to keep abreast of notification
Please go to our **WEBSITE** & join from the icon at the bottom of the page

<http://www.elthamswim.com.au/> or
<http://www.facebook.com/elthamswimmingschool/>

Enrolment Terms & Conditions *here*

HOW DO WE NOTIFY YOU??

We will post times when lesson times are finalised. **HOWEVER**, we do have interim times on your portal.
Please **LOOK OUT** for an email & Push Notifications that will advise that times have been **FINALISED**. Only then will your time be accurate.

Please **DON'T** check times **BEFORE** receiving the email advising that times are **FINALISED**



SAFETY

At Eltham Swimming School, Safety has always been our priority

Now there are extra Layers for us (and you)

Our Program

Is aimed at making your children as Water Safe as possible, whilst also making them excellent swimmers

Our Water

We have invested heavily in our water quality. These days, many facilities attempt to “disguise” how they treat their water. If you have heard of “SALT” or “MINERAL” water treatment, think “CHLORINE”

You cannot legally swim in commercial pool if it is not treated with Chlorine, and that is because it is not safe. Our Victorian Health regulations require Chlorine.

“Salt” & “Mineral” pools mean *chlorine is made on site* from the Salt etc.

If something goes wrong, you can be in a pool with no chlorine, and therefore be in an untreated pool.

However, We can minimise the level of chlorine and it's byproducts.

***We do this by using Ultra Violet Light plus low chlorine.
It is the best & the safest***

How does this work?

Ultra Violet light has a bad reputation. *UV protection in sunscreen etc!!*. However, for sanitising water it **excels**. We keep it totally enclosed in a large stainless system (as pictured), where it works its magic. The pool water is completely sanitised each time it passes through our UV chamber, and then treated with Low chlorine. This is the best system available. It makes our pool the safest and healthiest water to swim in

Check out the Hanovia system here:-

https://www.youtube.com/watch?v=v-mT_jFrPDs



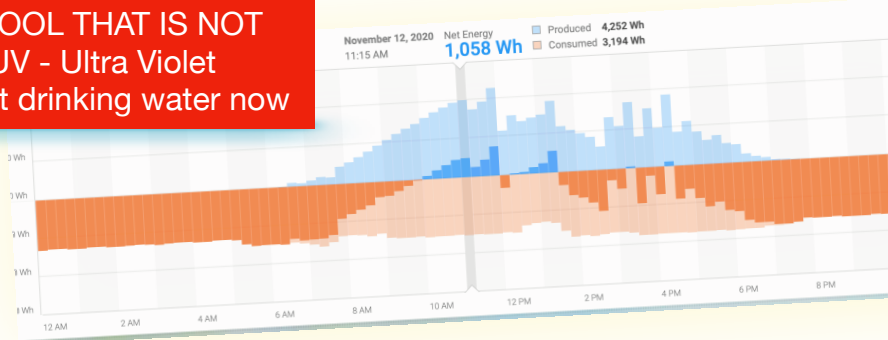
The other Alternative to UV (Ultra Violet Light) is Ozone treatment. Ozone treatment is as effective as UV.

So why don't we use Ozone?

Ozone is a gas added to the water as a purifier, but must be removed from the water prior to being returned to the pool.

We are not happy adding Gas to our water, so we have gone with UV, which is just a ray passing through the water in a secure Stainless steel Vessel. The only disadvantage is that UV uses quite a bit of electricity, but we have our 25 kw of Solar panels to help

**DON'T SWIM IN A POOL THAT IS NOT
TREATED WITH UV - Ultra Violet
It's even how they treat drinking water now**



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CRITICAL POLICIES

We have certain policies that we ask you please ensure you are aware of.
A summary is attached, but please ensure you are familiar with the full policy
Policies are available at reception and on our website

MAKE - UP LESSONS

Policy attached. Please ensure you use the correct notification methods & adhere to timeframes

LENGTH OF BOOKING

Your enrolment is for a minimum term. Our terms end on Good Friday, 30th June, 30th September & 25th December. Once enrolled, this is your minimum commitment. Medical certificates excepted. However, fees are charged by averaged monthly debits. Cancellation for an upcoming term is required 2 weeks prior to the end of the current term.

SUPERVISION OF CHILDREN BEFORE & AFTER LESSONS

Supervision of children before and after swimming lessons is a parent / guardian responsibility. No children are to be in the water unless invited in by their teacher.

SWIMMING ATTIRE

Swimming attire should be correct & appropriate, and not limit the ability of the children to swim easily. Children not toilet trained must wear an appropriate Swimmer Nappy or similar.

DANGEROUS ARTICLES

No breakable articles, such as glass or similar, are to be brought into the pool area. Please carefully check drink containers

NO FOOD POLICY

We have a "No Food Policy" within our centre, for hygiene and allergy reasons.

PHOTOGRAPHIC & VIDEO IMAGES

Taking photos & Video is permitted on the condition you only include the children in your care, and do not include others, even incidentally.

PRIVACY POLICY

Our Privacy policy is available on our website

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FLUIDQUIP AUSTRALIA
UV DISINFECTION • MONITORING • CONTROL

Home About Us Contact Phone: 02 4735 5054 (Sydney) | 00 61 2 4735 5054 (if calling from NZ)

UV & Ozone Technologies

Laboratory Technologies

Search

GO

COVID-19 UPDATE. YES WE ARE STILL OPEN. SOME SHIPPING DELAYS MAY OCCUR. [DETAILS](#)

UV & Ozone Technologies

- ▶ Drinking Water
- ▶ Wastewater & Reuse
- ▶ Food & Beverage
- ▶ Commercial Swimming Pools
- ▶ Pharmaceutical
- ▶ Aquaculture
- ▶ Corrosive Environments
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- ▶ Hydroponics
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- ▶ Products

hanovia

berson

ULTRAQUA
UV DISINFECTION SYSTEMS

>Bran+Luebbe

Home :: UV & Ozone Technologies :: Hanovia UV brings in the bubs at Eltham Swim School :: UV News & Case Studies

Hanovia UV brings in the bubs at Eltham Swim School

"Since we installed our Hanovia UV system a little over twelve months ago, we have experienced a 30% increase in registrations in our "5 and under" class. Once word got around that our pool water quality was far superior to other pools, we have seen a steady stream of new parents enrolling their kiddies." Kevin Fitzpatrick, owner and proprietor of the Eltham Swim School in Eltham Victoria.



Kevin Fitzpatrick, owner and proprietor of the Eltham Swim School in Eltham Victoria, couldn't be happier with the difference his Hanovia UV system has made to his business. "Since we installed our Hanovia UV system a little over twelve months ago, we have experienced a 30% increase in registrations in our "5 and under" class. Once word got around that our pool water quality was far superior to other pools, we have seen a steady stream of new parents enrolling their kiddies." Kevin reports that everyone associated with his school has benefited from the new UV system supplied and installed by Fluidquip Australia. Staff and parents have passed comment on how fresh the water and air is in the pool as compared to other indoor pools. Kevin explains that that one parent recently approached him and asked "How can your pool water be so much better than other pools?" Kevin explained to the parent that his UV system largely removes the harmful chloramines (otherwise known as "combined" chlorine) that accumulate in all indoor pools. These chloramines are responsible for the awful smell and sore eyes that are often associated with indoor pools. Once the parent learned the secret of Kevin's superior pool water, she went on to tell Kevin "I'll be telling everyone I know to come to here!" That of course was music to Kevin's ears!

Prior to the introduction of the UV system, Kevin required weekly "super chlorination" and nightly "shock" chlorination just to keep pool chloramines at bay. Even after these measures, chloramine levels remained higher than Kevin wanted. Virtually as soon the Hanovia UV system was commissioned, chloramines levels dropped dramatically – well below the levels Kevin was able to achieve previously. "Super chlorination has become a matter of history for me since we installed the Hanovia UV system." Kevin has also reduced the free chlorine level in the pool because chloramines are now controlled by the UV system rather than elevated levels of free chlorine.

From a business perspective, the UV system has provided Kevin with significant opportunities. "Prior to the UV, I would close the centre for 48 hours a week to conduct super chlorination. Now I have the opportunity to open 7 days a week if I wished to." The UV and the associated chemical control system installed by Fluidquip Australia also significantly reduce his OH&S risk. This is because Kevin and his staff no longer need to manually handle pool chemicals. "Not only is our pool water now of excellent quality, it no longer requires manual intervention (in the form of chemical addition) to keep it that way." Having been in the swim school business for 29 years, Kevin is also very complementary about his relationship with Fluidquip Australia. "Fluidquip are fantastic" says Kevin. "I have been in the swim school game for a long time and I know when suppliers are being less than honest. One of the things I really like about Fluidquip is they are not like that at all – they are very honest and genuine to deal with." Kevin goes on to say "right from the start Fluidquip presented very well as a company. I was very confident they could offer me the personalized service I was looking for. They have certainly lived up to this, providing me with prompt service whenever I need it."

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LESSON TIMES

TESS TOTS (4 - 24 Months) - 30 minute classes - Average 5 per class

Classes are held Monday to Sunday in the mornings
We schedule classes according to demand

PRE-SCHOOLERS

(2 years to Starting school) -

30 minute classes

Monday to Friday (some classes 4.30 onwards)
Saturday
Sunday

9.10 am - 12.10 pm
7.30 am - 11.40 am
8.30 am - 11.30 am

SCHOOL AGE LEARN TO SWIM -

30 Minute Classes

Monday, Tuesday, Wednesday
Thursday
Friday
Saturday
Sunday

3.30 pm - 6.30 pm
4.00 pm - 6.30pm
4 - 6 pm
7.30 am - 12.10 pm
8.30 am - 11.30 am

PRESQUADS

45/60 minute classes

Monday, Tuesday, Wednesday & Thursday
Friday
Saturday

5 -5.45 & 5.45 - 6.30 pm
4 -5 pm, 5-6pm
7.30 - 8.30 am

SQUADS

60 minute classes

Monday, Tuesday, Wednesday & Thursday
Friday
Saturday

6.30 - 7.30 pm
4 -5 pm,
7.30 - 8.30 am

Our very popular Friday Night Races will return in 2025

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ABSENCES & MAKEUP LESSONS

We offer a very generous MAKE-UP lesson system, however conditions apply.

The Critical Condition is that we must be notified by the Cut - Off times (See below)

Students who are unable to attend lessons can organise make-up lessons. Make-up lessons can only be provided if spaces are available. Clients are expected to accept lessons offered. Make-up lessons expire only when a swimmer discontinues their enrolment or 6 months after the absence. We endeavour to satisfy all requests, but cannot guarantee make-up lessons will be available at your preferred time. We strongly advise all students attend their normal allocated lesson time, as losses will be borne by the absentee.

Our system relies on us being **ADVISED** as early as possible of your absence. This allows us to use your time for someone wanting a make-up lesson.

When you are seeking a make-up lesson, early notification by others makes organising a Make-up lesson easier for you

NOTIFICATION CRITERIA

At least 1 Hour prior to your lesson time or earlier if possible:-

Exceptions

where your lesson time is :-

before 10 am or 3.30 - 5 pm Weekdays ***or***

before 9 am on weekends

HOW TO NOTIFY US

- **Log in to your Customer Portal and log your absence** (see next page for directions) **or**
- **SMS to 0400 072 991** **or**
- **email to absences@elthamswim.com.au**

Make-up lessons are organised by email or in person at reception

Make-up lessons can be taken at anytime you are enrolled at Eltham Swimming School. Make-up lessons can ONLY be taken as an extra makeup, and cannot be used as your normal lesson. Under no circumstances are fees refunded or deducted.

To make an enquiry or enrol, email us at **enquiries@elthamswim.com.au**

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Accessing your Portal for lesson times, Absences & Certificates



HOME ABOUT US LESSONS GALLERIES PARENTS PORTAL FAQ 0400 072 991

CONTACT US

The Best Water. The Best Staff
Find out more about Eltham Swimming School

LEARN MORE

WELCOME TO ELTHAM SWIMMING SCHOOL

Go to our WEBSITE

<http://www.elthamswim.com.au>

choose

PARENT PORTAL

Please use the email address you have
registered with us.

It is important you recheck your time
before attending

Eltham Swimming School

Login

Family Login

Please enter your Family Identification and password to continue to the Customer Portal.

Family Identification / E-Mail Address

Password

LOGIN

Not Registered Yet?

Enter the E-mail address registered with Eltham Swimming
School below and click 'REGISTER' to begin the registration
process.

E-Mail Address

REGISTER

Forgotten Password?

Enter the E-mail address registered with Eltham Swimming
School below and click 'FORGOT MY PASSWORD' to receive a
new registration key.

E-Mail Address

FORGOT MY PASSWORD

ACCESSING CERTIFICATES & OUR PROGRAM

Did you know you can also access certificate, our levels, as well as
having the ability to print Certificates

To make an enquiry or enrol, email us at enquiries@elthamswim.com.au

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Download our Family Portal App

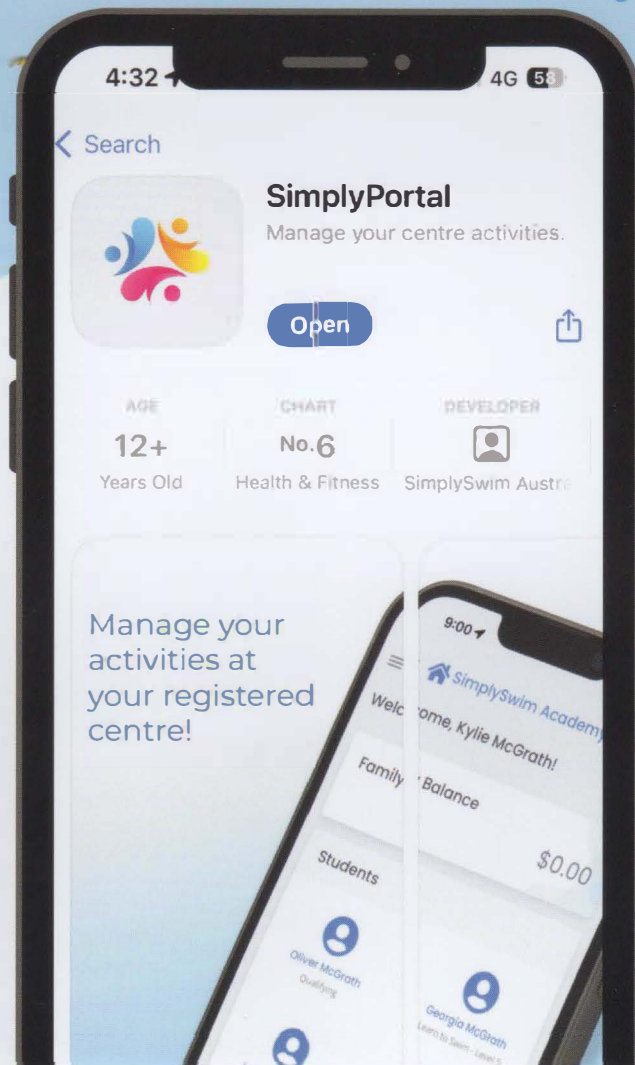
SimplyPortal

Location Code



b110511

Scan QR Code to
Direct Link



Search
SimplyPortal



Download on the
App Store



GET IT ON
Google Play



FEES

Monthly
direct debit
1st of each
month

We have a standard fee across most programs

How are fees charged?

We calculate your fees for the number of lessons for which you are enrolled for 2025.

Our Year has 42 weeks of lessons - as per our included calendar, but you may have

less. if you book later. Fees are debited in equal monthly debits on the 1st day of

each month in 2025, commencing on 1 January 2025

Your first payment (1 January 2025) reserves your lesson time and is the first of your equal monthly instalments

MONTHLY DIRECT DEBIT

1 or 2 children \$ 94.45 per child (12 monthly instalments from 1/1/25)

3 or more children \$82.68 per child (12 monthly instalments from 1/1/25)

SQUAD PROGRAM

Fees are as above but please add GST

SWIMMING CLUB PROGRAM - PLEASE ENQUIRE

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Our Certificate Program is based around our 17 Levels below.

Please see our website for expanded details

Our Program also includes the Life Saving Victoria "Swim & Survive" program. This program adds to our Level program with many other water safety skills, including their Clothed Swimming tests.

Your swimmers will receive certificates for both our 17 level program, as well as the Life Saving Victoria Swim & Survive Program

Congratulations! You have achieved your next level

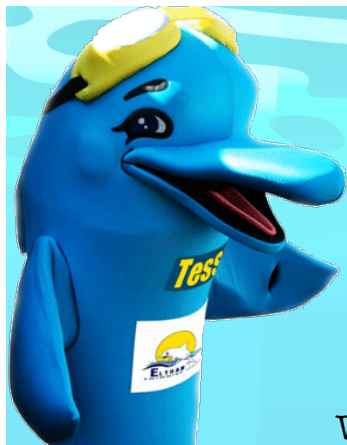


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Calendar 2025 Australia

January	February	March	April	May	June	July	August	September	October	November	December
1 We New Year's Day	1 Sa	1 Sa	1 Tu	1 Th	1 Su	1 Tu	1 Fr	1 Mo	1 We	1 Sa	1 Mo
2 Th	2 Su	2 Su	2 We	2 Fr	2 Mo	2 We	2 Sa	2 Tu	2 Th	2 Su	2 Tu
3 Fr	3 Mo	3 Mo	3 Th	3 Sa	3 Tu	3 Th	3 Su	3 We	3 Fr	3 Mo	3 We
4 Sa	4 Tu	4 Tu	4 Fr	4 Su	4 We	4 Fr	4 Mo	4 Th	4 Sa	4 Tu	4 Th
5 Su	5 We	5 We	5 Sa	5 Mo	5 Th	5 Sa	5 Tu	5 Fr	5 Su	5 We	5 Fr
6 Mo	6 Th	6 Th	6 Su	6 Tu	6 Fr	6 Su	6 We	6 Sa	6 Mo	6 Th	6 Sa
7 Tu	7 Fr	7 Fr	7 Mo	7 We	7 Sa	7 Mo	7 Th	7 Su	7 Tu	7 Fr	7 Su
8 We	8 Sa	8 Sa	8 Tu	8 Th	8 Su	8 Tu	8 Fr	8 Mo	8 We	8 Sa	8 Mo
9 Th	9 Su	9 Su	9 We	9 Fr	9 Mo King's Birthday	9 We	9 Sa	9 Tu	9 Th	9 Su	9 Tu
10 Fr	10 Mo	Mo	10 Th	10 Sa	10 Tu	10 Th	10 Su	10 We	10 Fr	10 Mo	10 We
11 Sa	11 Tu	11 Tu	11 Fr	11 Su	11 We	11 Fr	11 Mo	11 Th	11 Sa	11 Tu	11 Th
12 Su	12 We	12 We	12 Sa	12 Mo	12 Th	12 Sa	12 Tu	12 Fr	12 Su	12 We	12 Fr
13 Mo FAST	13 Th	13 Th	13 Su	13 Tu	13 Fr	13 Su	13 We	13 Sa	13 Mo	13 Th	13 Sa
14 Tu	14 Fr	14 Fr	14 Mo	14 We	14 Sa	14 Mo	14 Th	14 Su	14 Tu	14 Fr	14 Su
15 We	15 Sa	15 Sa	15 Tu		15 Su	15 Tu	15 Fr	15 Mo	15 We	15 Sa	15 Mo
16 Th	16 Su	16 Su	16 We		16 Mo	16 We	16 Sa	16 Tu	16 Th	16 Su	16 Tu
17 Fr TRACK	17 Mo	17 Mo	17 Th		17 Tu	17 Th	17 Su	17 We	17 Fr	17 Mo	17 We
18 Sa	18 Tu	18 Tu	18 Fr Good Friday	18 Su	18 We	18 Fr	18 Mo	18 Th	18 Sa	18 Tu	18 Th
19 Su	19 We	19 We	19 Sa Easter Saturday	19 Mo	19 Th	19 Sa	19 Tu	19 Fr	19 Su	19 We	19 Fr
20 Mo	20 Th	20 Th	20 Su Easter Monday	20 Tu	20 Fr	20 Su	20 We	20 Sa	20 Mo	20 Th	20 Sa
21 Tu	21 Fr	21 Fr	21 Mo	21 We	21 Sa	21 Mo	21 Th	21 Su	21 Tu	21 Fr	21 Su
22 We	22 Sa	22 Sa	22 Tu	22 Th	22 Su	22 Tu	22 Fr	22 Mo	22 We	22 Sa	22 Mo
23 Th	23 Su	23 Su	23 We	23 Fr	23 Mo	23 We	23 Sa	23 Tu	23 Th	23 Su	23 Tu
24 Fr	24 Mo	24 Mo	24 Th	24 Sa	24 Tu	24 Th	24 Su	24 We	24 Fr	24 Mo	24 We
25 Sa	25 Tu	25 Tu	25 Fr ANZAC Day	25 Su	25 We	25 Fr	25 Mo	25 Th	25 Sa	25 Tu	25 Th
26 Su Australia Day	26 We	26 We	26 Sa	26 Mo	26 Th	26 Sa	26 Tu	26 Fr	26 Su	26 We	26 Fr
27 Mo Substitute day	27 Th	27 Th	27 Su	27 Tu	27 Fr	27 Su	27 We	27 Sa	27 Mo	27 Th	27 Sa
28 Tu	28 Fr	28 Fr	28 Mo	28 We	28 Sa	28 Mo	28 Th	28 Su	28 Tu	28 Fr	28 Su
29 We		29 Sa	29 Tu	29 Th	29 Su	29 Tu	29 Fr	29 Mo	29 We	29 Sa	29 Mo
30 Th		30 Su	30 We	30 Fr	30 Mo	30 We	30 Sa	30 Tu	30 Th	30 Su	30 Tu
31 Fr		31 Mo		31 Sa		31 Th	31 Su		31 Fr		31 We



“Tess’ Tots” - Program for children 4-24 Months

With a commencement age of 4 months, this program forms the foundation for fast tracking a safer, independent and competent child in the water. Classes ensure that feel, respect and love for the water is developed.

Parents share in the joy of their child’s development as they are guided by our specialist infant teachers. At two years of age children are generally ready to move to a more formal program to develop skills independently without Mum or Dad in with them.

Classes are with an average of 5 children per class. We hold these lessons on each morning, 7 days per week.

Payment is done via a monthly direct debit, calculated at a lesson rate as per fees page (averaged evenly each month).

What if my child is older than 24 months?
Your child will swim in our 2 years+ program. These are an average of 5 students per class.



Intensive Swimming Program January 2025

All ages
2 years –
teenagers,
adults
all standards



Fast Track Swimming Lessons 5-Day Intensive Program

30 minute lessons

Cost: \$90 per swimmer

FAMILY LAST NAME:

PARENT NAME/S:

MOBILE NUMBER:

EMAIL:

5 Day Program (Morning sessions only)

Monday, 13th January

Tuesday, 14th January

Wednesday, 15th January

Thursday, 16th January

Friday, 17th January

Swimmer Name	Date of Birth	Preferred Time	Current swimmer at ESS?	New swimmer? Your level? Please check See url below
		1 8:30-9:30am		
		2 9:30-10:30am		
		3 10:30am +		
	/ /		Y N	
	/ /		Y N	
	/ /		Y N	



If you currently attend Eltham Swimming School, we have your Level.
For new swimmers, please check our Levels at

<https://www.elthamswim.com.au/swimming-lessons/assessment-levels>

To enrol or make an enquiry, scan the QR Code or
email us at enquiries@elthamswim.com.au

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