

ENROLMENT PACKAGE 2024

LOOKING FORWARD TO AN AMAZING YEAR IN 2024 AND GETTING ALL YOUR SWIMMERS WATER SAFE

For 2024, we will be commencing lessons from THURSDAY 18th January

Our Calendar is included in this Document

How does you booking work?

You are AUTOMATICALLY booked into your current time for 2024, however these may change slightly. If you wish to CANCEL, you must notify us by EMAIL by Tues 17th December 2023 (enquiries@elthamswim.com.au)

NEEDING TO CHANGE TIMES?

Please FILL IN THE 2024 LESSON CHANGE REQUEST FORM & return it to us ASAP. Forms are available at reception & on our webiste at https://www.elthamswim.com.au/enrolment-2/

CONTENTS

- 2024 BOOKINGS
- SIMPLE STEPS TO ENROL
- LESSON GUARANTEE
- ACCESSING YOUR TIMES
- CHANGE OF LESSON TIMES
- NOTIFICATION PERIOD
- MAKE UP LESSONS
- CANCELLATION POLICY

Calendar

INTENSIVE HOLIDAY PROGRAMS JANUARY info included

STRONG SWIMMERS CONFIDENT KIDS

To make an enquiry or enrol, email us at enquiries@elthamswim.com.au



SIMPLE STEPS TO ENROL (2024)

As an **existing Customer**, you will only need to complete an

Change of Lesson Request Form

if wanting to change days and / or times. Please return it to us ASAP.

If we don't receive a form, your time will remain the same in 2024

All relevant 2024 information will be available on our Enrolment page

https://www.elthamswim.com.au/enrolment-2/

Please read again our information on policies, including Make-Up lessons

NOTIFICATION

We highly recommend all customers join our FACEBOOK page to keep abreast of notification

Please go to our WEBSITE & join from the icon at the bottom of the page <u>http://www.elthamswim.com.au/</u> or

http://www.facebook.com/elthamswimmingschool/

HOW DO WE NOTIFY YOU??

We will post times when lesson times are finalised. HOWEVER, we do have interim times on your portal. Please LOOK OUT for an email that advises times have been FINALISED. Only then will your time be accurate.

Please DON'T check times BEFORE receiving the email advising that times are FINALISED

YOU MUST check your time JUST before recommencing

PLEASE DO NOT take notice of the notation such as ELTHAMSWIM 2 etc (not relevant)

All queries to enquiries@elthamswim.com.au

To make an enquiry or enrol, email us at enquiries@elthamswim.com.au





At Eltham Swimming School, Safety has always been our priority

Now there are extra Layers for us (and you)

Our Program

Is aimed at making your children as Water Safe as possible, whilst also making them excellent swimmers

Our Water

We have invested heavily in our water quality. These days, many facilities attempt to "disguise" how they treat their water. If you have heard of "SALT" or "MINERAL" water treatment, think "CHLORINE"

You cannot legally swim in commercial pool if it is not treated with Chlorine, and that is because it is not safe. Our Victorian Health regulations require Chlorine.

"Salt" & "Mineral" pools mean *chlorine is made on site* from the Salt etc.

If something goes wrong, you can be in a pool with no chlorine, and therefore be in an untreated pool.

However, We can minimise the level of chlorine and it's byproducts.

We do this by using Ultra Violet Light plus low chlorine. It is the best & the safest

How does this work?

Ultra Violet light has a bad reputation. <u>UV protection in sunscreen etc!</u>. However, for sanitising water it **excels**. We keep it totally enclosed in a large stainless system (as pictured),where it works its magic. The pool water is completely sanitised each time it passes through our UV chamber, and then treated with Low chlorine. This is the best system available. It makes our pool the safest and healthiest water to swim in Check out the Hanovia system here:https://www.youtube.com/watch?v=v-mT_iFrPDs

The other Alternative to UV (Ultra Violet Light) is Ozone treatment. Ozone treatment is as effective as UV.

So why don't we use Ozone?

Ozone is a gas added to the water as a purifier, but must be removed from the water prior to being returned to the pool.

We are not happy adding Gas to our water, so we have gone with UV, which is just a ray passing through the water in a secure Stainless steel Vessel. The only disadvantage is that UV uses quite a bit of electricity, but we have our 25 kw of Solar panels to help



To make an enquiry or enrol, email us at enquiries@elthamswim.com.au









CRITICAL POLICIES

We have certain policies that we ask you please ensure you are aware of. A summary is attached, but please ensure you are familiar with the full policy Policies are available at reception and on our website

MAKE - UP LESSONS

Policy attached. Please ensure you use the correct notification methods & adhere to timeframes

SUPERVISION OF CHILDREN BEFORE & AFTER LESSONS

Supervision of children before and after swimming lessons is a parent / guardian responsibility. No children are to be in the water unless invited in by their teacher.

SWIMMING ATTIRE

Swimming attire should be correct & appropriate, and not limit the ability of the children to swim easily. Children not toilet trained must wear an appropriate Swimmer Nappy or similar.

DANGEROUS ARTICLES

No breakable articles, such as glass or similar, are to be brought into the pool area. Please carefully check drink containers

NO FOOD POLICY We have a "No Food Policy" within our centre, for hygiene and allergy reasons.

PHOTOGRAPHIC & VIDEO IMAGES

Taking photos & Video is permitted on the condition you only include the children in your care, and do not include others, even incidentally.

PRIVACY POLICY

Our Privacy policy is available on our website

To make an enquiry or enrol, email us at enquiries@elthamswim.com.au





Home About Us Contact Phone: 02 4735 5054 (Sydney) I 00 61 2 4735 5054 (if calling from NZ)

UV & Ozone Technologies Laboratory Technologies

COVID-19 UPDATE. YES WE ARE STILL OPEN. SOME SHIIPPING DELAYS MAY OCCUR. DETAILS

UV & Ozone Technologier

- Drinking Water
- Wastewater & Reuse
- Food & Beverage
- Commercial Swimming Pools
- Pharmaceutical
- Aquaculture
- Corrosive Environments
- Small Business & Farms
- Hydroponics
- Service & Spare Parts
- UV News & Case Studies
- Education & Training
- Products



Home :: UV & Ozone Technologies :: Hanovia UV brings in the of 15 i Eithern Swim School :: UV News & Case out as

Hanovia UV brings in the bubs at Eltham Swing Corpo

"Since we installed our Hanovia UV system a little over twelve months ago, we have experienced a 30% increase in registrations in our "5 and under" class. Once word got around that our pool water quality was far superior to other pools, we have seen a steady stream of new parents enrolling their kiddies." Kevin Fitzpatrick, owner and proprietor of the Eltham Swim School in Eltham Victoria.



Search

GO

Kevin Fitzpatrick, owner and proprietor of the Eltham Swim School in Eltham Victoria, couldn't be happier with the difference his Hanovia UV system has made

to his business. "Since we installed our Hanovia UV system a little over twelve months ago, we have experienced a 30% increase in registrations in our "5 and under" class. Once word got around that our pool water quality was far superior to other pools, we have seen a steady stream of new parents enrolling their kiddies." Kevin reports that everyone associated with his school has benefited from the new UV system supplied and installed by Fluidquip Australia. Staff and parents have passed comment on how fresh the water and air is in the pool as compared to other indoor pools. Kevin explains that that one parent recently approached him and asked "How can your pool water be so much better than other pools?" Kevin explained to the parent that his UV system largely removes the harmful chloramines (otherwise known as "combined" chlorine) that accumulate in all indoor pools. These chloramines are responsible for the awful smell and sore eyes that are often associated with indoor pools. Once the parent learned the secret of Kevin's superior pool water, she went on to tell Kevin "I'll be telling everyone I know to come to here!" That of course was music to Kevin's ears!

Prior to the introduction of the UV system, Kevin required weekly "super chlorination" and nightly "shock" chlorination just to keep pool chloramines at bay. Even after these measures, chloramine levels remained higher than Kevin wanted. Virtually as soon the Hanovia UV system was commissioned, chloramines levels dropped dramatically – well below the levels Kevin was able to achieve previously. "Super chlorination has become a matter of history for me since we installed the Hanovia UV system." Kevin has also reduced the free chlorine level in the pool because chloramines are now controlled by the UV system rather than elevated levels of free chlorine.

From a business perspective, the UV system has provided Kevin with significant opportunities. "Prior to the UV, I would close the centre for 48 hours a week to conduct super chlorination. Now I have the opportunity to open 7 days a week if I wished to." The UV and the associated chemical control system installed by Fluidquip Australia also significantly reduce his OH&S risk. This is because Kevin and his staff no longer need to manually handle pool chemicals. "Not only is our pool water now of excellent quality, it no longer requires manual intervention (in the form of chemical addition) to keep it that way." Having been in the swim school business for 29 years, Kevin is also very complementary about his relationship with Fluidquip Australia. "Fluidquip are fantastic" says Kevin. "I have been in the swim school game for a long time and I know when suppliers are being less than honest. One of the things I really like about Fluidquip presented very well as a company. I was very confident they could offer me the personalized service I was looking for. They have certainly lived up to this, providing me with prompt service whenever I need it."

To make an enquiry or enrol, email us at enquiries@elthamswim.com.au



LESSON TIMES

TESS TOTS (4 - 24 Months) - 30 minute classes - Average 5 per class

Classes are held Monday to Sunday in the mornings We schedule classes according to demand

We have now reduced the number booked into classes, as we feel this is better educationally for the children

PRE-SCHOOLERS

(2 years to Starting school) -

30 minute classes

Monday to Friday (some classes 4.30 onwards) Saturday Sundav

9.10 am - 12.10 pm 7.30 am - 12.10 pm 8.30 am - 11.30 am

SCHOOL AGE LEARN TO SWIM -

Monday, Tuesday, Wednesday & Thursday Friday Saturday Sunday

3.30 pm - 6.30 pm 4.00 pm - 6 pm 7.30 am - 12.10 pm 8.30 am - 11.30 am

PRESQUADS

Monday, Tuesday, Wednesday & Thursday Friday Saturday

5.30 - 6. 30 pm 4 -5 pm, 5-6pm 7.30 - 8.30 am

SQUADS

Monday, Tuesday, Wednesday & Thursday 6.30 - 7. 30 pm Friday Saturday

60 minute classes

60 minute classes

4 -5 pm, 7.30 - 8.30 am

Our very popular Friday Night Races will return in 2024

To make an enquiry or enrol, email us at enquiries@elthamswim.com.au

Eltham Swimming School | 1441 Main Road, Eltham 3095 | elthamswim.com.au

30 Minute Classes



ABSENCES & MAKEUP LESSONS

We offer a very generous MAKE-UP lesson system, however conditions apply.

The Critical Condition is that we must be notified by the Cut - Off times (See below)

Students who are unable to attend lessons can organise make-up lessons. Make-up lessons can only be provided if spaces are available. Clients are expected to accept lessons offered. Make-up lessons expire only when a swimmer discontinues their enrolment. We endeavour to satisfy all requests, but cannot guarantee make-up lessons will be available at your preferred time. We strongly advise all students attend their normal allocated lesson time, as losses will be borne by the absentee.

Our system relies on us being <u>ADVISED</u> as early as possible of your absence. This allows us to use your time for someone wanting a make-up lesson.

When you are seeking a make-up lesson, early notification by others makes organising a Make-up lesson easier for you

NOTIFICATION CRITERIA

At least 1 Hour prior to your lesson time or earlier if possible:-

Exceptions

where your lesson time is :-

before 10 am or 3.30 - 5 pm Weekdays or

before 9 am on weekends

HOW TO NOTIFY US

- Log in to your Customer Portal and log your absence (see next page for directions) or
- SMS to 0400 072 991 or
- email to absences@elthamswim.com.au

Make-up lessons are organised by email or in person at reception

Make-up lessons can be taken at anytime you are enrolled at Eltham Swimming School. Make-up lessons can ONLY be taken as an extra makeup, and cannot be used as your normal lesson. Under no circumstances are fees refunded or deducted.

To make an enquiry or enrol, email us at enquiries@elthamswim.com.au



Accessing your Portal for lesson times, Absences & Certificates



WELCOME TO ELTHAM SWIMMING SCHOOL

no construinte noticinational

Go to our WEBSITE

http://www.elthamswim.com.au

choose

PARENT PORTAL

Please use the email address you have registered with us.

It is important you recheck your time before attending

Eltham	n Swimming School	
Login		
	Family Login Please enter your Family Identification and password to continue	to the Customer Portal.
	Family Identification / E-Mail Address	Not Registered Yet? Enter the E-mail address registered with Eltham Swimming School below and click 'REGISTER' to begin the registration
	Password	process. E-Mail Address
	LOGIN	REGISTER
	Forgotten Password? Enter the E-mail address registered with Eltham Swimming	
	School below and click 'FORGOT MY PASSWORD' to receive a new registration key.	
	E-Mail Address	
	FORGOT MY PASSWORD	

ACCESSING CERTIFICATES & OUR PROGRAM

Did you know you can also access certificate, our levels, as well as having the ability to print Certificates

To make an enquiry or enrol, email us at **enquiries@elthamswim.com.au**



We have a standard fee across most programs

How are fees charged?

We calculate your fees for the number of lessons for which you are enrolled for 2024.

Our year

has 42 weeks of lessons - as per our included calendar, but you may have less.

Fees are debited in equal monthly debits on the 1st day of each month in 2024,

commencing on **1** January 2024

Your first payment reserves your lesson time and is the first of your equal monthly instalments

MONTHLY DIRECT DEBIT

1 or 2 children \$ 89.95 per child 3 or more children \$78.75 per child

SQUAD PROGRAM

Fees are as above but please add GST

SWIMMING CLUB PROGRAM - PLEASE ENQUIRE

To make an enquiry or enrol, email us at enquiries@elthamswim.com.au Eltham Swimming School | 1441 Main Road, Eltham 3095 | elthamswim.com.au



Our Certificate Program is based around our 17 Levels below. Please see our website for expanded details

Our Program also includes the Life Saving Victoria "Swim & Survive" program. This program adds to our Level program with many other water safety skills, including their Clothed Swimming tests.

Your swimmers will receive certificates for both our 17 level program, as well as the Life Saving Victoria Swim & Survive Program



To make an enquiry or enrol, email us at enquiries@elthamswim.com.au

Eltham Swimming School 2024													ETTER.																				
Jan	uary	F	ebr	uary		Mai	rch		Ар	ril		Ma	iy		Jur	ne		Jul	y	ŀ	Aug	just	Se	epte	mber	October November		nber	Dece	ember			
1 Mo	New Year's Day	1	Th		1	Fr		1	Мо	Easter Monday	1	We		1	Sa		1	Мо		1	Th		1	Su		1	Tu		1	Fr		1 Su	
2 Tu		2	Fr		2	Sa		2	Tu		2	Th		2	Su		2	Tu		2	Fr		2	Мо		2	We		2	Sa		2 Mo	
3 We		3	Sa		3	Su		3	We	į	3	Fr		3	Мо		3	We		3	Sa		3	Tu		3	Th	Ļ	3	Su		3 Tu	
4 Th		4	Su		4	Мо	8	4	Th		4	Sa		4	Tu		4	Th		4	Su		4	We		4	Fr		4	Мо		4 We	
5 Fr		5	Mo		5	Tu		5	Fr		5	Su		5	We		5	Fr		5	Мо		5	Th		5	Sa		5	Tu		5 Th	
6 Sa		6	Tu		6	We		6	Sa		6	Мо		6	Th		6	Sa		6	Tu		6	Fr		6	Su		6	We		6 Fr	
7 Su		7	We		7	Th		7	Su		7	Tu		7	Fr		7	Su		7	We		7	Sa		7	Мо	_	7	Th		7 Sa	
8 Mo	ĺ	8	Th		8	Fr	2	8	Мо		8	We		8	Sa		8	Мо		8	Th		8	Su		8	Tu		8	Fr		8 Su	1
9 Tu		9	Fr		9	Sa		9	Tu		9	Th		9	Su		9	Tu		9	Fr		9	Мо		9	We		9	Sa		9 Mo	
10 We		10	Sa		10	Su		10	We		10	Fr		10	Мо	King's Birthday	10	We		10	Sa		10	Tu		10	Th		10	Su		10 Tu	
11 Th	FAST	11	Su		11	Мо	Labou	r 11	Th		11	Sa		11	Tu		11	Th		11	Su		11	We		11	Fr		11	Мо		11 We	
12 Fr		12	Мо		12	Tu		12	Fr		12	Su	1	12	We		12	Fr		12	Мо		12	Th		12	Sa		12	Tu		12 Th	
13 Sa		13	Tu		13	We		13	Sa		13	Мо		13	Th		13	Sa		13	Tu		13	Fr		13	Su		13	We		13 Fr	
14 Su		14	We		14	Th		14	Su		14	Tu		14	Fr		14	Su		14	We		14	Sa		14	Мо		14	Th		14 Sa	
15 Mo		15	Th		15	Fr		15	Мо		15	We		15	Sa		15	Мо		15	Th		15	Su		15	Tu		15	Fr		15 Su	
16 Tu		16	Fr		16	Sa		16	Tu		16	Th		16	Su		16	Tu		16	Fr		16	Мо		16	We		16	Sa		16 Mo	
17 We	TRACK	17	Sa		17	Su		17	We		17	Fr		17	Мо		17	We		17	Sa		17	Tu		17	Th		17	Su		17 Tu	
18 Th		18	Su		18	Мо		18	Th		18	Sa		18	Tu		18	Th		18	Su		18	We		18	Fr		18	Мо		18 We	
19 Fr		19	Мо		19	Tu		19	Fr		19	Su		19	We		19	Fr		19	Мо		19	Th		19	Sa		19	Tu		19 Th	
20 Sa		20	Tu		20	We		20	Sa		20	Мо	J	20	Th		20	Sa		20	Tu		20	Fr		20	Su		20	We		20 Fr	
21 Su		21	We		21	Th		21	Su		21	Tu		21	Fr		21	Su		21	We		21	Sa		21	Мо		21	Th		21 Sa	
22 Mo		22	Th		22	Fr		22	Mo		22	We		22	Sa		22	Мо		22	Th		22	Su		22	Tu		22	Fr		22 Su	
23 Tu		23	Fr		23	Sa		23	Tu		23	Th		23	Su		23	Tu		23	Fr		23	Мо		23	We		23	Sa		23 Mo	
24 We		24	Sa		24	Su		24	We		24	Fr	1	24	Мо		24	We		24	Sa		24	Tu		24	Th		24	Su		24 Tu	
25 Th		25	Su		25	Мо		25	Th	ANZAC Day	25	Sa		25	Tu		25	Th		25	Su		25	We		25	Fr		25	Мо		25 We	
26 F r	Australia Day	26	Мо		26	Tu		26	Fr		26	Su		26	We		26	Fr		26	Мо		26	Th		26	Sa		26	Tu		26 T h	
27 Sa		27	Tu		27	We		27	Sa		27	Мо		27	Th		27	Sa		27	Tu		27	Fr		27	Su		27	We		27 Fr	
28 Su		28	We		28	Th		28	Su		28	Tu		28	Fr		28	Su		28	We		28	Sa		28	Мо		28	Th		28 Sa	
29 Mo		29	Th		29	Fr	Good Friday	29	Мо		29	We	[29	Sa		29	Мо		29	Th		29	Su		29	Tu		29	Fr		29 Su	
30 Tu					30	Sa	Easter Saturday	30	Tu		30	Th		30	Su		30	Tu		30	Fr		30	Мо		30	We		30	Sa		30 Mo	
31 We					31	Su					31	Fr					31	We		31	Sa					31	Th					31 Tu	

"Tess' Tots" - Program for children 4-24 Months

With a commencement age of 4 months, this program forms the foundation for fast tracking a safer, independent and competent child in the water. Classes ensure that feel, respect and love for the water is developed. Parents share in the joy of their child's development as they are guided by our specialist infant teachers At two years of age children are generally ready to move to a more formal program to develop skills independently without Mum or Dad in with them.

Classes are with an average of 5 children per class. We hold these lessons on each morning, 7 days per week

Payment is done via a monthly direct debit, calculated at a lesson rate as per fees page (averaged evenly each month).

What if my child is older than 24 months? Your child will swim in our 2 years+ program. These are an average of 5 students per class.





MEMBERSHIP TERMS AND CONDITIONS



ENROLMENTS – LESSONS & SQUADS A signed enrolment form is to be completed, and submitted, with acknowledgement of terms and conditions. All new enrolments are completed by either submitting an Enrolment form, and completed Ezidebit Direct Debit form, in person, or by emailing a scanned copy to enquiries@elthamswim.com.au. Places are only secured once a completed direct debit form (EziDebit) and Enrolment form has been received, within 7 days of enrolment, or at your first lesson, whichever is the earlier. We do not hold places beyond these times.

CURRENTLY ENROLLED CLIENTS Continuing enrolment is deemed to be acceptance of these terms & conditions

ENROLMENTS ARE ONGOING Eitham Swimming School bookings are an ongoing booking, and once enrolled your booking will continue until an emailed withdrawal notification is received, subject to our cancellation policies (detailed below). Enrolments are on a term basis, however we charge fees by averaged monthly Direct Debit. Re-enrolments from Term to Term, and from Year to Year are not necessary once you are enrolled. This is an automatic re-enrolment.

NON TRANSFERABLE Memberships and lessons are non-transferable to other people and cannot be converted to other products or services.

REQUEST FOR LESSON CHANGES While every effort is made to accommodate requests for change, it is dependent on the availability of vacancies and no guarantee can be given to accommodate exact requests. At year end, a LESSON CHANGE REQUEST FORM is required to be submitted in person or by email to enquiries@elthamswim.com.au if you wish to change your lesson time. If wishing to retain your current lesson booking, you do not need to do anything, as this is an automatic procedure.

FEES & PAYMENT METHODS Lesson & Squad fees are paid by monthly Direct Debit (using Ezidebit), however bookings are for Terms listed below BOOKING LENGTH Bookings are for a MINIMUM of a full term (4 Terms per calendar year). Cancellations are only available at the end of each term, which

conclude on the following dates. Students with Medical Certificates are excluded from these booking dates. Cancellation of upcoming terms is required two (2) weeks prior to the commencement of the upcoming term. Our terms have set conclusion dates.

Term 1 Good Friday (Easter) Term 2 30th June Term 3 30th September Term 4 18th December

ANNUAL CALENDAR An annual calendar is produced, and on display at the swimming school. Dates are posted on our website (www.elthamswim.com.au). It is the client's responsibility to make themselves familiar with dates.

MISSED LESSONS Compensation for missed lessons or make up lessons is not available (other than as Make – up Lessons) as a child's spot in a class is reserved solely for her / him during the term regardless of attendance. Missed Lessons due to Government imposed Lockdowns. The first 2 missed lessons of each and every Government imposed lockdowns will be credited as Make -

Up lessons with fees cancelled for lessons in excess of the first 2 lessons of each and every lockdown

MAKE-UP LESSONS Students who are unable to attend lessons can organise unlimited make-up lessons. Make up lessons can only be provided if spaces are available. Clients are expected to accept lessons offered. Make-up lessons expire **only** when a swimmer discontinues their enrolment. We endeavour to cater to the needs of make ups, but as there can be no guarantee of spots becoming available for everyone, we strongly advise all students to attend all their allocated classes as losses will be borne solely by the absentee

In addition, the following conditions apply:

The Eltham Swimming School office must be notified of non-attendance by either

Parents Portal www.elthamswim.com.au •SMS 0400 072 991 email absences@elthamswim.com.au

NOTIFICATION DEADLINES

Morning classes: notification must be received by 8:30am Afternoon classes: Classes up to 5pm notification must be received by 3:30pm, classes from 5 pm onwards, notification must be received by 4 pm

FEES (& DIRECT DEBIT) You agree to have funds available in your nominated account on our scheduled debit date. If the bank rejects a transaction, your Direct Debit will be reset 3 days later. If your lesson occurs before the reset date, a payment must be made to reception prior to attending your lesson. Failed payments remain due and payable as per your contract. Ezidebit and your financial institute will charge a fee for failed debits. Any costs incurred by Etham Swimming School in the processing of your fees will be passed on to you. Etham Swimming School will charge a \$25.00 administration fee to each failed debit once 3 or more Direct Debit payments fail within a Calendar Year.

DISCOUNTS A discount is applied on fees if 3 or more siblings attend lessons. This does not apply to squads of 1 hour or more in duration.

TEACHERS AND TIME CHANGES We endeavour to provide you with consistency for your booking. In unusual situations, it may be necessary to cancel, or change classes or alter instructors. We will strive to maintain consistency, however this is not always possible.

CANCELLATIONS

This contract of membership can be voided if written notification is provided. •2 weeks prior to the end of each term (Good Friday, 30th June, 30th September & 18th December) for the subsequent term.

By the 18th December each year, for the following year.
By the 18th December reach year, for the following year.
Immediately on presentation of a Medical Certificate. Lesson bookings are not reserved.
New Students who have enrolled for the first time, can cancel at anytime in the first 4 weeks of their enrolment. Debits will be adjusted to reflect

ssons booked.

•All terms and conditions of membership are binding once the Eltham Swimming School term commences.

Each family is required to obey all safety signage and published policies of Eltham Swimming School. Please ensure you have read & understand policies, which include (but are not limited to)

- •Make up Lessons •Children in the water restrictions before & after lessons •Swimming Attire (especially students who are not fully toilet trained who must wear correct aqua nappies. •Dangerous articles:- Glass and other materials, which may be dangerous, are not allowed in the centre.

•No-Food policy

- Photographic & Video Images.
 Parental Supervision
 Privacy Statement

Please request a copy of any policies of which you are unaware.

TERMINATION OF SWIMMING LESSONS Eltham Swimming School reserves the right to terminate bookings should any student / parent:-

Display inappropriate behaviour which causes harm or discomfort to others

•Commits an act of vandalism that causes significant damage •Uses offensive or abusive language and/or attitude to swim school staff or other customers.

ELTHAM SWIMMING SCHOOL 0400072991

enquiries@elthamswim.com.au

To make an enquiry or enrol, email us at enquiries@elthamswim.com.au

Intensive Swimming Program January 2024

All ages 4 mths – teenagers, adults all standards

Fast Track Swimming Lessons 5-Day Intensive Program

30 minute lessons Cost: \$90 per swimmer

FAMILY LAST NAME:
PARENT NAME/S:
MOBILE NUMBER:
EMAIL:

5 Day Program (Morning sessions only)

Thursday, 11th January Friday, 12th January Monday, 15th January Tuesday, 16th January Wednesday, 17th January

Swimmer Name	Date of Birth	Preferred Time 1 8:30-9:30am 2 9:30-10:30am 3 10:30am +	Current swimmer at ESS?	New swimmer? Your level? Please check See url below			
	1 1		Y N				
	1 1		Y N				
	1 1		Y N				
	1 1		Y N				



If you currently attend Eltham Swimming School, we have your Level. For new swimmers, please check our Levels at https://www.elthamswim.com.au/swimming-lessons/assessment-levels

To enrol or make an enquiry, **scan the QR Code** or email us at **enquiries@elthamswim.com.au**