



Eltham Swimming School

Lesson Make Up

Information

We offer a very generous Make up lesson system. It is critical you advise us if absent, as classes are usually very full, and we need to know as early as possible so that your missed lesson is available to others.

We only have a few criteria that **MUST** be met to qualify for **MAKE UPS**.

You must notify us of your absence a minimum of

2 hours

PRIOR TO ATTENDING THE SWIMMING SCHOOL.

Our only exception is if your class is before 10 am or between 3.30 - 5 pm weekdays

This can be done **EASILY** by:

SMS to 0467055975

(Incoming text only. We cannot reply or answer calls) or

Email to absences@elthamswim.com.au

Make up Lessons can only be done whilst enrolled in the swimming school.

We treat Make-up lessons like regular lessons. If you book a Make- up lesson, and fail to attend, it is the same as not advising us of non-attendance to your regular lesson and it is forfeited.

Do I need to complete Make-ups by any cutoff time?? No! Makeups can be done at any time as long as you are still enrolled for lessons at ESS.

By ensuring all absences are notified by our cutoff times you will be able to organise your replacement lessons more easily.

Our new class management program only records absences that you have notified us of. Failure to notify the swim school will mean you are not credited with a lesson

